Table of Contents

PG. 3  Food Banks
PG 6.  Produce Market
PG 7.  Job and Family Services
PG 9.  Public Assistance | Child Care | Transportation
PG 11.  Unemployment Services
PG 18.  Stimulus Q&A and Tax Info
PG 22.  Utility Resources an Information
FOOD BANKS

AND MEAL RESOURCE
<table>
<thead>
<tr>
<th><strong>Good Samaritan</strong></th>
<th><strong>Salvation Army</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>255 N. Woodbridge, Chillicothe, 740-774-6303</td>
<td>171 E. 4th St, Chillicothe, 740-774-2760 or 740-775-1515</td>
</tr>
<tr>
<td>1 visit per month/bring photo id &amp; referral</td>
<td>Emergencies only Monday-Friday</td>
</tr>
<tr>
<td>Monday-Friday 9:00AM–2:45PM</td>
<td>8:00AM–12:00PM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Community UMC</strong></th>
<th><strong>St. Peter's Church</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>8515 St. Rt. 180, Hillsville, 740-675-3133</td>
<td>285 W. Water St, Chillicothe, 740-772-2812</td>
</tr>
<tr>
<td>Suspended until at least until at least 4/13/20</td>
<td>6 visit per year/ID &amp; Residence</td>
</tr>
<tr>
<td>Mondays 5:00PM-6:00PM</td>
<td>Tuesday 9:30AM-10:30AM Friday 1:30PM-2:30PM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>St. Mary’s Church</strong></th>
<th><strong>Clarksburg Tabernacle</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>61 S. Paint St, Chillicothe, 740-772-2073</td>
<td>10998 Fifth St, Clarksburg, 740-993-2329</td>
</tr>
<tr>
<td>CLOSED TILL FURTHER NOTICE</td>
<td>Based on need 2nd Monday 1:00PM-4:00PM</td>
</tr>
<tr>
<td>Thursdays 9:30AM-10:30AM</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Jefferson CCCU</strong></th>
<th><strong>Lighthouse Baptist</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>770 Jefferson Ave, Chillicothe, 740-773-6534</td>
<td>341 Clinton Rd, Chillicothe, 740-779-2550</td>
</tr>
<tr>
<td>Call for hours, delivery</td>
<td>Call for appointment/must attend service</td>
</tr>
<tr>
<td></td>
<td>Call church office</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Outreach for Christ</strong></th>
<th><strong>Carver Community Center</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>901 Toledo St, Chillicothe, 740-703-1678</td>
<td>165 W. 4th St, Chillicothe</td>
</tr>
<tr>
<td>Bring photo ID &amp; bag/box for items 2nd &amp; 4th - Saturday</td>
<td>Mon/Wed/Fri Pick up at the side door</td>
</tr>
<tr>
<td>6PM takeout till gone (burgers &amp; hot dogs)</td>
<td>11:30AM to 1:30PM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Outreach for Christ Ministries</strong></th>
<th><strong>Walnut St United Methodist Church</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Behind Donato’s, on Bridge St, Friday's 6PM takeout till gone (burgers &amp; hot dogs)</td>
<td>16 S. Walnut St, Chillicothe</td>
</tr>
<tr>
<td>2nd Thursday &amp; 4th Tuesday 4:00PM to 6:00PM</td>
<td>2nd Thursday &amp; 4th Tuesday 4:00PM to 6:00PM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Trinity United Methodist Church</strong></th>
<th><strong>Tabernacle Baptist Church</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>E Main &amp; Mulberry St. (Community Hall) 3rd Wednesday 3:30PM to 5:30PM</td>
<td>Hickory &amp; Main St. (Enter North Parking lot doors) 3rd Thursday Bagged dinner 4:00PM to 6:00PM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Tyler Memorial United Methodist Church</strong></th>
<th><strong>Jefferson Ave. Church of Christ in Christian Union</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Church &amp; Mill St, 4th Monday 3:30PM to 5:30PM</td>
<td>770 Jefferson Ave.</td>
</tr>
<tr>
<td>4th Monday Cancelled until April 11:00AM to 1:00PM</td>
<td>11:00AM to 1:00PM</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Calvary Baptist Church</strong></th>
<th><strong>Cindy Graves Memorial Soup Kitchen/High St Church of Christ in Christian Union</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>2486 Anderson Station Rd, 4th Tuesday 5:30PM to 6:30PM</td>
<td>477 N. High St</td>
</tr>
<tr>
<td>4th Wednesday Cancelled until future notice 5:00PM to 7:00PM</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Calvary Lutheran Church</strong></th>
<th><strong>First United Methodist Church</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>74 W. Main St, Chillicothe, Last Thursday of the month 5:00PM to 6:30PM</td>
<td>585 E. Main St (Park Behind the Church)</td>
</tr>
<tr>
<td>4th Saturday 12:00PM to 2:00PM</td>
<td></td>
</tr>
</tbody>
</table>

<p>| <strong>First Church of God</strong> | |
|------------------------||
| 780 E. Water St, Chillicothe, 1st Tuesday Grab &amp; Go outside 4:00PM to 6:00PM | |</p>
<table>
<thead>
<tr>
<th>Location</th>
<th>Contact Information</th>
<th>Specifics</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Open Door Fellowship</strong></td>
<td>3130 S. Bridge St Chillicothe 740-663-5497</td>
<td>Photo ID/Proof of residence/limit visit per month Tuesday 11:00AM-1:00PM</td>
</tr>
<tr>
<td><strong>Seventh Day Advent</strong></td>
<td>510 1/2 Metzger Chillicothe 740-774-1295</td>
<td>ID &amp; Income Provides clothing Tuesday 8:30AM-12:30PM</td>
</tr>
<tr>
<td><strong>Church Triumphant</strong></td>
<td>4496 St. Rt. 180 Kingston 740-655-2600</td>
<td>1 visit per month 2nd Tuesday 11:00AM-1:00PM</td>
</tr>
<tr>
<td><strong>Zion Baptist</strong></td>
<td>536 Mill St Chillicothe 740-775-0343</td>
<td>1 visit per month 2nd &amp; 4th Tuesday 10:00AM-12:00PM</td>
</tr>
<tr>
<td><strong>God's Community Food Pantry</strong></td>
<td>11759 Market St Adelphi 740-478-5172 or 740-655-341</td>
<td>Photo ID/Emergency food Assistance available 3rd Thursday 10:00AM-12:00AM</td>
</tr>
<tr>
<td><strong>Paint Valley Ministries</strong></td>
<td>204 E. Second St Bainbridge 740-634-3791</td>
<td>ONLY Paint Valley School District Mondays 7:00PM-8:00PM Wednesdays 10:00AM-12:00PM</td>
</tr>
<tr>
<td><strong>Brookside Church</strong></td>
<td>2215 Egypt Pike Chillicothe 740-775-2884</td>
<td>1 visit per month; 2 forms of ID; income guidelines Thursdays 8:30AM-11:00AM</td>
</tr>
<tr>
<td><strong>Quinn Chapel AME</strong></td>
<td>181 W Main St Chillicothe 740-775-3529</td>
<td>One-time registration call the church for emergency assistance</td>
</tr>
<tr>
<td><strong>Mission Family Ministries</strong></td>
<td>Old Collins Market Richmond Dale 740-884-4455</td>
<td>Proof of residence Southeastern School District Residents only 3rd Saturday 10:00AM-12:00PM</td>
</tr>
<tr>
<td><strong>J216</strong></td>
<td>4988 St RT 50 Bainbridge 740-649-3403</td>
<td>Every Saturday 11AM-1PM</td>
</tr>
</tbody>
</table>

**Open Door Fellowship**
3130 S. Bridge St Chillicothe 740-663-5497
Photo ID/Proof of residence/limit visit per month Tuesday 11:00AM-1:00PM

**Seventh Day Advent**
510 1/2 Metzger Chillicothe 740-774-1295
ID & Income Provides clothing Tuesday 8:30AM-12:30PM

**Church Triumphant**
4496 St. Rt. 180 Kingston 740-655-2600
1 visit per month 2nd Tuesday 11:00AM-1:00PM

**Zion Baptist**
536 Mill St Chillicothe 740-775-0343
1 visit per month 2nd & 4th Tuesday 10:00AM-12:00PM

**God's Community Food Pantry**
11759 Market St Adelphi 740-478-5172 or 740-655-341
Photo ID/Emergency food Assistance available 3rd Thursday 10:00AM-12:00AM

**Paint Valley Ministries**
204 E. Second St Bainbridge 740-634-3791
ONLY Paint Valley School District Mondays 7:00PM-8:00PM Wednesdays 10:00AM-12:00PM

**Brookside Church**
2215 Egypt Pike Chillicothe 740-775-2884
1 visit per month; 2 forms of ID; income guidelines Thursdays 8:30AM-11:00AM

**Quinn Chapel AME**
181 W Main St Chillicothe 740-775-3529
One-time registration call the church for emergency assistance

**Mission Family Ministries**
Old Collins Market Richmond Dale 740-884-4455
Proof of residence Southeastern School District Residents only 3rd Saturday 10:00AM-12:00PM

**J216**
4988 St RT 50 Bainbridge 740-649-3403
Every Saturday 11AM-1PM
PRODUCE MARKET

Good Samaritan Food Bank
Home Delivery Now Available During COVID-19 Crisis

Good Samaritan Food Bank, in partnership with Ross County Community Action, will now be offering free delivery services in Ross County to senior citizens, persons with disabilities, or medically-compromised, at-risk residents.

Please contact:
Ross County Community Action at 740-702-7222
Monday- Friday, 8am - 4:00pm
for more information
Lost your job, been laid off or work hours cut as a result of COVID-19 and have a minor child (under 18 or up to 19 and still in high school) in your household?

You may download and fill out by click this link http://scojfs.org/docs/PRC-%20COVID-19%20app%20fillable.pdf or visit the website for more information http://scojfs.org/?fbclid=IwAR0IKaM8rOp6KeI7e30xt49lcimscwVeIPtgOEIXWrWpesvnsq3aSNSmozU

Lost your job, been laid off or work hours cut as a result of COVID-19 and have a minor child (under 18 or up to 19 and still in high school) in your household?

You may be eligible for our PRC COVID-19 Pandemic Response Program. The application is attached. Complete the app and e-mail it to sco-prc@jfs.ohio.gov or drop it off in our drop box located within our front doors. Eligible applicants will receive $300 to assist your family through this difficult time.
# South Central Ohio Job and Family Services
## Prevention, Retention and Contingency Program (PRC)
### COVID-19 Pandemic Disaster Relief Application

**Voter Registration Notification**
Would you like to register to vote? [ ] Yes, I want to register to vote. [ ] No, I do not want to register to vote.
If you do not mark yes or no, you will be considered not to want to register to vote.

<table>
<thead>
<tr>
<th>Applicant Name</th>
<th>Application Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>City, State, Zip</td>
</tr>
<tr>
<td>Phone Number</td>
<td>E-mail Address</td>
</tr>
</tbody>
</table>

Provide information below for all residents in your household, including yourself.

<table>
<thead>
<tr>
<th>Name</th>
<th>Relationship to Applicant</th>
<th>Date of Birth</th>
<th>Age</th>
<th>Social Security Number</th>
<th>Employer Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>APPLICANT</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please check the appropriate family size for your household below. List your Family's Gross Monthly Income (before taxes) in the box available (last 30 days):

<table>
<thead>
<tr>
<th>Family Size</th>
<th>Last 30 days Family's Gross Monthly Income</th>
<th>200% Federal Poverty Level Per Month</th>
<th>Family Size</th>
<th>Last 30 Days Family's Gross Monthly Income</th>
<th>200% Federal Poverty Level Per Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$2,127</td>
<td></td>
<td>5</td>
<td>$5,114</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>$2,874</td>
<td></td>
<td>6</td>
<td>$5,860</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>$3,620</td>
<td></td>
<td>7</td>
<td>$6,607</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>$4,367</td>
<td></td>
<td>8</td>
<td>$7,354</td>
<td></td>
</tr>
</tbody>
</table>

My Family has been adversely affected by the COVID-19 Pandemic Disaster? [ ] Yes [ ] No

Please check one of the following which best describes your reason for requesting assistance:

[ ] Job Loss  [ ] Reduction of Work Hours  

I will utilize these funds for the following purpose(s): check all that apply

- [ ] Rent/Mortgage  
- [ ] Utilities  
- [ ] Child Care  
- [ ] Car Payment/Car Repair  
- [ ] Food  
- [ ] Household Supplies

Please read the follow and check below if you agree or disagree with the statement.

I am a Hocking County, Ross County or Vinton County resident. I have a child younger than 18 or up to 19 and in school residing in my home. All members of my household are citizens or qualified aliens. I am not in debt to the Department of Job and Family Services due to a fraudulent OWF or Food Assistance payment. No one in my household is a fleeing felon or probation/parole violator. No one in my household is failing to cooperate with the Child Support Enforcement Agency in paternity establishment or securing child support. No one in my household has been found to have fraudulently misrepresented their residence in order to obtain benefits in two or more states.

[ ] I agree to the above statement (it is true for me) [ ] I disagree to the above statement (it is not true for me)

The information provided above is complete and accurate to the best of my knowledge.

Signature ___________________________ Date ____________

Please allow 30 days to process for eligibility.

SCOJFS Staff Signature ___________________________ Date ____________

SCOJFS 5-51 PRC COVID-19App  Submit application to: SCO-PRC@jfs.ohio.gov
Public Assistance

You may apply for Public Assistance which includes Cash Assistance (TANF), Food Assistance (SNAP), and Medicaid by calling 1-844-640-6446 Monday through Friday from 8am to 4 pm or online at [https://ssp.benefits.ohio.gov/](https://ssp.benefits.ohio.gov/)

Phone number 1-844-640-6446  
Fax 1-740-722-7514  
Email: SCOJFS_ChangeTeam@jfs.ohio.gov

Online: [https://ssp.benefits.ohio.gov](https://ssp.benefits.ohio.gov)  
Mail: SCOJFS, P.O. Box 469, Chillicothe, Ohio 45601

Child Care

You may apply for publicly funded childcare online at [https://ssp.benefits.ohio.gov](https://ssp.benefits.ohio.gov). Please submit all requested documentation to ensure a timely process. If you have questions, please call 1-855-726-5237, then select option 3 then option 4 or email childcare-southcentral@jfs.ohio.gov

Transportation for Ross County

Non-Emergency Transportation

For transportation needs please call 1-855-726-5237, then select option 3 then option 5

Direct Delivered Transportation (Van Transportation)

Chillicothe Transit (Ross-Go) – 740-772-4004  
Chillicothe Cab Company 740-775-7433
EMPLOYMENT SERVICES
Employment Services

All business will be completed by telephone, email, and fax.
Phone: Hocking 740-380-4043 Ross 740-772-7532 Vinton 740-672-2288 or 740-672-2289
Fax: Hocking 740-385-1911 Ross 740-772-7580 Vinton 740-672-2297
E-Mail: scoifs-workactivities@jfs.ohio.gov
Online: http://www.ohioMeansJobs.com or http://www.unemployment.ohio.gov
You can send documents by fax, email or utilize the drop boxes at each site which will be monitored vigorously throughout the day.

Unemployment Resources

With many employers forced to furlough, non-tender part-time employees, or let go employees, many families are enduring new hardships. The Ohio Department of Jobs and Family Services (ODJFS) has a step-by-step guide on how to file for unemployment (found here).

When to Apply: Apply for unemployment benefits as soon as you become unemployed. Your claim will become effective the Sunday after your application is filed, with your first check arriving in seven to 10 days from the time of application. Applying online will help expedite this process. If you are eligible, you will receive payments retroactive to the date you became eligible.

How to Qualify: If applying before April 5, 2020, you must have been employed for at least 20 weeks between October 1, 2018 and September 30, 2019. After April 5, 2020, the qualifying period begins January 1, 2019, and ends December 31, 2019. Additionally, you must have earned an average weekly wage (before taxes or other deductions) of at least $269 during your 20 weeks of employment. For additional eligibility information go to: https://jfs.ohio.gov/ouio/CoronavirusAndUI.stm

Apply Online: Applying online is the quickest way to start receiving unemployment benefits. To apply online, go to unemployment.ohio.gov and follow the steps listed in the “Step-By-Step Guide” section below. If you don’t have access to a computer, you can apply by phone by calling 877-644-6562. Call center hours have been extended to Monday through Friday 7 a.m. to 7 p.m., Saturdays 9 a.m. to 5 p.m., and Sundays 9 a.m. to 1 p.m. for both applications and PIN resets. For help with other issues, please call during normal weekday business hours. Note that it is not possible to apply for unemployment benefits in person. If you are unemployed because of the pandemic, please enter mass-layoff number 2000180, and answer “No” to the question, “Have you worked for any other employers in the last 6 weeks besides the one who provided you with this “ID number?”

What Information is Needed
Be prepared to provide the following information when you
file a new application:

- Your Social Security number and driver’s license (or state ID) number.
- The Social Security numbers and dates of birth of any dependents, to include children and your spouse.
- The name, address, telephone number and dates of employment for your most recent employer.
- Bank routing and account number or debit card number for payment.
- Alien Registration Number and expiration date of your work authorization.
- If you had out-of-state employment, have worked for the federal government, or are separated from military service, more information is required, including:
  - Form DD-214, member 4 copy (for military service)
  - SF-8 or SF-50 form (for federal government employment)

Step-by-Step Guide to Applying Online (17 steps)
1. Gather your personal information as detailed in the Quick Tips section above.
2. Go to unemployment.ohio.gov.
3. Click “File/Appeal Benefits” in the green box on the left.
4. Read the “Release of Information” message that appears and click “I agree.”
5. Under “Claimant Login,” use either your existing login information or create an account.
   NOTE: If you already have an account and do not remember your PIN, call 1-866-962-4064 for an automated attendant to help you reset your PIN.
6. If creating a new account, fill out the claimant registration boxes, steps one and two.
   Write down the temporary PIN number you will be given.
7. Click on “Login Screen” and follow the directions, using your Social Security number as your username and entering your temporary PIN. Click “Login.”
8. Create a new PIN and write it down. Confirm your new PIN and click “Submit.”
9. Click “File a New Claim for Unemployment Benefits.” It will take you to a personal information page. Fill in your information and click “Next.”
   NOTE: When asked how you would like to receive correspondence; we encourage you to select “Email.” Email ensures timely customer service, real-time PIN reset assistance and will expedite your benefit application.
10. Fill out the requested demographic information and click “Next.”
11. You will be asked eligibility questions that you will need to complete. Use the help features and videos to answer any questions you may have about filling out the information. Note that you will need to answer “Yes” to the question about withholding 10% of your payments for federal tax purposes. If you choose to claim a dependent, you will be taken to a page where you can do that. Click “Next.”
12. You will be asked additional eligibility questions, including details about any pension or severance payments you are receiving, out-of-state employment, school enrollment and whether you are a member of a trade union. Click “Next.”
13. If you have lost your job as a direct or indirect result of the coronavirus, select “Yes” and enter the Mass-Layoff/Buyout Identification Number, 2000180. Then select “No” on the next question. This will expedite your benefit application and will not affect your eligibility. If you have already submitted your application without this number, you do not need to add it.
14. The next page registers you for job matching. You will be asked to choose two occupations in which you would like to work. Click “Occupation Lookup” to search for your desired occupation by Title or Description. Once you find your first preference, click the circle to the left of the occupation and click “Occupation 1” at the bottom of the page. Search for your second preference. Once you find it, click the circle to the left of the occupation and click “Occupation 2” at the bottom of the page. Finally, click “OK” at the bottom of the page. Complete the remaining fields on the page and click “Next.”
15. The next page explains two “Getting Paid” options. You have the choice of either a debit card or direct deposit to a bank account. No matter what your choice is, click “Next.”
16. Enter the information needed to be paid either through the debit card or bank account options and click “Next.”
17. The last page will ask you to certify that all the information you entered is accurate. If it is, click “Agree” to submit.

What Next?
After filing, you will receive further information by mail or email. An email will be sent from OJI@odjfs.state.oh.us. Your claim will be assigned to a Processing Center, based on the last four digits of your Social Security number. Click here for a list of Processing Centers by Social Security number. While you’re waiting for your eligibility determination, be sure to file
your first weekly claim to expedite payment. In order to be paid, you must file weekly claims for each week that you
are unemployed or make less than your weekly benefit amount.
- Log in to your account at unemployment.ohio.gov to file weekly claims.
- For a step-by-step guide to filing your weekly claims online, click here.
- If you are prompted to enter work-search activities, enter “COVID-19,” as you are not required to actively seek
employment during the pandemic.

If you receive a message that you are unable to file a weekly claim until Sunday, that
is because you cannot claim a week of benefits until the week has ended on Saturday at midnight.
You may receive automated notices that you are required to search for work or conduct work-search activities. Please
ignore these.

If you receive automated notices about any of the following, please IGNORE them:
- Work search
- Training
- School employment
- RESEA/UCRS programs
- Union verification
- OhioMeansJobs

file a new application:
• Your Social Security number and driver’s license (or state ID) number.
• The Social Security numbers and dates of birth of any dependents, to include
children and your spouse.
• The name, address, telephone number and dates of employment for your most recent
employer.
• Bank routing and account number or debit card number for payment.
• Alien Registration Number and expiration date of your work authorization.
• If you had out-of-state employment, have worked for the federal government, or are separated
from military service, more information is required, including:
  - Form DD-214, member 4 copy (for military service)
  - SF-8 or SF-50 form (for federal government employment)

Step-by-Step Guide to Applying Online (17 steps)
1. Gather your personal information as detailed in the Quick Tips section above.
2. Go to unemployment.ohio.gov.
3. Click “File/Appeal Benefits” in the green box on the left.
4. Read the “Release of Information” message that appears and click “I agree.”
5. Under “Claimant Login,” use either your existing login information or create an account.
 NOTE: If you already have an account and do not remember your PIN, call 1-866-962-4064 for an automated attendant to help you reset your PIN.
6. If creating a new account, fill out the claimant registration boxes, steps one and two.
   Write down the temporary PIN number you will be given.
7. Click on “Login Screen” and follow the directions, using your Social Security number as    your username and entering your temporary PIN. Click “Login.”
8. Create a new PIN and write it down. Confirm your new PIN and click “Submit.”
9. Click “File a New Claim for Unemployment Benefits.” It will take you to a personal
    information page. Fill in your information and click “Next.”
    NOTE: When asked how you would like to receive correspondence; we encourage you to select
    “Email.” Email ensures timely customer service, real-time PIN reset assistance and will expedite your benefit
    application.
10. Fill out the requested demographic information and click “Next.”
11. You will be asked eligibility questions that you will need to complete. Use the help
    features and videos to answer any questions you may have about filling out the
    information. Note that you will need to answer “Yes” to the question about withholding
    10% of your payments for federal tax purposes. If you choose to claim a dependent,
    you will be taken to a page where you can do that. Click “Next.”
12. You will be asked additional eligibility questions, including details about any pension or severance
    payments you are receiving, out-of-state employment, school enrollment and whether you are a member of a
    trade union. Click “Next.”
13. If you have lost your job as a direct or indirect result of the coronavirus, select “Yes”
    and enter the Mass-Layoff/Buyout Identification Number, 2000180. Then select “No” on the next
    question. This will expedite your benefit application and will not affect your eligibility. If you have already
submitted your application without this number, you do not need to add it.

14. The next page registers you for job matching. You will be asked to choose two occupations in which you would like to work. Click “Occupation Lookup” to search for your desired occupation by Title or Description. Once you find your first preference, click the circle to the left of the occupation and click “Occupation 1” at the bottom of the page. Search for your second preference. Once you find it, click the circle to the left of the occupation and click “Occupation 2” at the bottom of the page. Finally, click “OK” at the bottom of the page. Complete the remaining fields on the page and click “Next.”

15. The next page explains two “Getting Paid” options. You have the choice of either a debit card or direct deposit to a bank account. No matter what your choice is, click “Next.”

16. Enter the information needed to be paid either through the debit card or bank account options and click “Next.”

17. The last page will ask you to certify that all the information you entered is accurate. If it is, click “Agree” to submit.

What Next?
After filing, you will receive further information by mail or email. An email will be sent from OJI@odjfs.state.oh.us. Your claim will be assigned to a Processing Center, based on the last four digits of your Social Security number. Click here for a list of Processing Centers by Social Security number. While you’re waiting for your eligibility determination, be sure to file your first weekly claim to expedite payment. In order to be paid, you must file weekly claims for each week that you are unemployed or make less than your weekly benefit amount.

- Log in to your account at unemployment.ohio.gov to file weekly claims.
- For a step-by-step guide to filing your weekly claims online, click here.
- If you are prompted to enter work-search activities, enter “COVID-19,” as you are not required to actively seek employment during the pandemic.
- If you receive a message that you are unable to file a weekly claim until Sunday, that is because you cannot claim a week of benefits until the week has ended on Saturday at midnight.

You may receive automated notices that you are required to search for work or conduct work-search activities. Please ignore these.

If you receive automated notices about any of the following, please IGNORE them:
- Work search
- Training
- School employment
- RESEA/UCRS programs
- Union verification
- OhioMeansJobs

16. Enter the information needed to be paid either through the debit card or bank account options and click “Next.”

17. The last page will ask you to certify that all the information you entered is accurate. If it is, click “Agree” to submit.

What Next?
After filing, you will receive further information by mail or email. An email will be sent from OJI@odjfs.state.oh.us. Your claim will be assigned to a Processing Center, based on the last four digits of your Social Security number. Click here for a list of Processing Centers by Social Security number. While you’re waiting for your eligibility determination, be sure to file your first weekly claim to expedite payment. In order to be paid, you must file weekly claims for each week that you are unemployed or make less than your weekly benefit amount.

- Log in to your account at unemployment.ohio.gov to file weekly claims.
- For a step-by-step guide to filing your weekly claims online, click here.
- If you are prompted to enter work-search activities, enter “COVID-19,” as you are not required to actively seek employment during the pandemic.
- If you receive a message that you are unable to file a weekly claim until Sunday, that is because you cannot claim a week of benefits until the week has ended on Saturday at midnight.

You may receive automated notices that you are required to search for work or conduct work-search activities. Please ignore these.

If you receive automated notices about any of the following, please IGNORE them:
- Work search
- Training
- School employment
- RESEA/UCRS programs
- Union verification
- OhioMeansJobs
file a new application:

• Your Social Security number and driver’s license (or state ID) number.
• The Social Security numbers and dates of birth of any dependents, to include children and your spouse.
• The name, address, telephone number and dates of employment for your most recent employer.
• Bank routing and account number or debit card number for payment.
• Alien Registration Number and expiration date of your work authorization.
• If you had out-of-state employment, have worked for the federal government, or are separated from military service, more information is required, including:
  – Form DD-214, member 4 copy (for military service)
  – SF-8 or SF-50 form (for federal government employment)

Step-by-Step Guide to Applying Online (17 steps)

1. Gather your personal information as detailed in the Quick Tips section above.
2. Go to unemployment.ohio.gov.
3. Click “File/Appeal Benefits” in the green box on the left.
4. Read the “Release of Information” message that appears and click “I agree.”
5. Under “Claimant Login,” use either your existing login information or create an account.
   NOTE: If you already have an account and do not remember your PIN, call 1-866-962-4064 for an automated attendant to help you reset your PIN.
6. If creating a new account, fill out the claimant registration boxes, steps one and two.
   Write down the temporary PIN number you will be given.
7. Click on “Login Screen” and follow the directions, using your Social Security number as your username and entering your temporary PIN. Click “Login.”
8. Create a new PIN and write it down. Confirm your new PIN and click “Submit.”
9. Click “File a New Claim for Unemployment Benefits.” It will take you to a personal information page. Fill in your information and click “Next.”
   NOTE: When asked how you would like to receive correspondence; we encourage you to select “Email.” Email ensures timely customer service, real-time PIN reset assistance and will expedite your benefit application.
10. Fill out the requested demographic information and click “Next.”
11. You will be asked eligibility questions that you will need to complete. Use the help features and videos to answer any questions you may have about filling out the information. Note that you will need to answer “Yes” to the question about withholding 10% of your payments for federal tax purposes. If you choose to claim a dependent, you will be taken to a page where you can do that. Click “Next.”
12. You will be asked additional eligibility questions, including details about any pension or severance payments you are receiving, out-of-state employment, school enrollment and whether you are a member of a trade union. Click “Next.”
13. If you have lost your job as a direct or indirect result of the coronavirus, select “Yes” and enter the Mass-Layoff/Buyout Identification Number, 2000180. Then select “No” on the next question. This will expedite your benefit application and will not affect your eligibility. If you have already submitted your application without this number, you do not need to add it.
14. The next page registers you for job matching. You will be asked to choose two occupations in which you would like to work. Click “Occupation Lookup” to search for your desired occupation by Title or Description. Once you find your first preference, click the circle to the left of the occupation and click “Occupation 1” at the bottom of the page.
   Search for your second preference. Once you find it, click the circle to the left of the occupation and click “Occupation 2” at the bottom of the page. Finally, click “OK” at the bottom of the page. Complete the remaining fields on the page and click “Next.”
15. The next page explains two “Getting Paid” options. You have the choice of either a debit card or direct deposit to a bank account. No matter what your choice is, click “Next.”
16. Enter the information needed to be paid either through the debit card or bank account options and click “Next.”
17. The last page will ask you to certify that all the information you entered is accurate. If it is, click “Agree” to submit.

What Next?
After filing, you will receive further information by mail or email. An email will be sent from OJI@odfs.state.oh.us. Your claim will be assigned to a Processing Center, based on the last four digits of your Social Security number. Click here for a list of Processing Centers by Social Security number. While you’re waiting for your eligibility determination, be sure to file your first weekly claim to expedite payment. In order to be paid, you must file weekly claims for each week that you are unemployed or make less than your weekly benefit amount.
- Log in to your account at unemployment.ohio.gov to file weekly claims.
- For a step-by-step guide to filing your weekly claims online, click here.
- If you are prompted to enter work-search activities, enter “COVID-19,” as you are not required to actively seek employment during the pandemic.
- If you receive a message that you are unable to file a weekly claim until Sunday, that is because you cannot claim a week of benefits until the week has ended on Saturday at midnight.
You may receive automated notices that you are required to search for work or conduct work-search activities. Please ignore these. If you receive automated notices about any of the following, please IGNORE them:
- Work search
- Training
- School employment
- RESEA/UCRS programs
- Union verification
- OhioMeansJobs
STIMULUS
Q&A
AND TAX INFO
Who is Eligible

U.S. residents will receive the Economic Impact Payment of $1,200 for individual or head of household filers, and $2,400 for married filing jointly if they are not a dependent of another taxpayer and have a work eligible Social Security number with adjusted gross income up to:

$75,000 for individuals
$112,500 for head of household filers and
$150,000 for married couples filing joint returns

Taxpayers will receive a reduced payment if their AGI is between:

$75,000 and $99,000 if their filing status was single or married filing separately
$112,500 and $136,500 for head of household
$150,000 and $198,000 if their filing status was married filing jointly

The amount of the reduced payment will be based upon the taxpayers specific adjusted gross income.

Eligible retirees and recipients of Social Security, Railroad Retirement, disability or veterans' benefits as well as taxpayers who do not make enough money to normally have to file a tax return will receive a payment. This also includes those who have no income, as well as those whose income comes entirely from certain benefit programs, such as Supplemental Security Income benefits.

Retirees who receive either Social Security retirement or Railroad Retirement benefits will also receive payments automatically.

Who is Not Eligible

Although some filers, such as high-income filers, will not qualify for an Economic Impact Payment, most will.

Taxpayers likely won't qualify for an Economic Impact Payment if any of the following apply:

Your adjusted gross income is greater than

$99,000 if your filing status was single or married filing separately
$136,500 for head of household
$198,000 if your filing status was married filing jointly

You can be claimed as a dependent on someone else’s return. For example, this would include a child, student or older dependent who can be claimed on a parent’s return.

You do not have a valid Social Security number.

You are a nonresident alien.

You filed Form 1040-NR or Form 1040NR-EZ, Form 1040-PR or Form 1040-SS for 2019.

How Much is it worth

- Eligible individuals with adjusted gross income up to $75,000 for single filers, $112,500 for head of household filers and $150,000 for married filing jointly are eligible for the full $1,200 for individuals and $2,400 married filing jointly. In addition, they are eligible for an additional $500 per qualifying child.

- For filers with income above those amounts, the payment amount is reduced by $5 for each $100 above the $75,000/$112,500/$150,000 thresholds. Single filers with income exceeding $99,000,
$136,500 for head of household filers and $198,000 for joint filers with no children are not eligible and will not receive payments.

Do I need to take action?

People who filed a tax return for 2019 or 2018

No additional action is needed by taxpayers who:

have already filed their tax returns this year for 2019. The IRS will use this information to calculate the payment amount.

haven’t filed yet for 2019 but filed a 2018 federal tax return. For these taxpayers, the IRS will use their information from 2018 tax filings to make the Economic Impact Payment calculations.

People who aren't typically required to file a tax return

Social Security and Railroad Retirement recipients who are not typically required to file a tax return need to take no action. The IRS will use the information on the Form SSA-1099 and Form RRB-1099 to generate Economic Impact Payments of $1,200 to these individuals even if they did not file tax returns in 2018 or 2019. Recipients will receive these payments as a direct deposit or by paper check, just as they would
normally receive their benefits. Social Security Disability Insurance (SSDI) recipients are also part of this group who do not need to take action.

For Social Security, Railroad retirees and SSDI who have qualifying children, they can take an additional step to receive $500 per qualifying child.

There are other individuals such as low-income workers and certain veterans and individuals with disabilities who aren’t required to file a tax return, but they are still eligible for the Economic Impact Payments. Taxpayers can check the IRS.gov tool - Do I Need to File a Tax Return? - to see if they have a filing requirement.

If you don’t have to file, use the "Non-Filers: Enter Payment Info Here" application to provide simple information so you can get your payment.

**TAX ASSISTANCE**

Due to the Coronavirus, The Treasury Department and Internal Revenue Service announced today that the federal income tax filing due date is automatically extended from April 15, 2020, to July 15, 2020.

Taxpayers can also defer federal income tax payments due on April 15, 2020, to July 15, 2020, without penalties and interest, regardless of the amount owed. This deferment applies to all taxpayers, including individuals, trusts and estates, corporations, and other non-corporate tax filers as well as those who pay self-employment tax.

Taxpayers do not need to file any additional forms or call the IRS to qualify for this automatic federal tax filing and payment relief. Individual taxpayers who need additional time to file beyond the July 15 deadline, can request a filing extension by filing Form 4868 through their tax professional, tax software or using the Free File link on IRS.gov. Businesses who need additional time must file Form 7004.

The IRS urges taxpayers who are due a refund to file as soon as possible. Most tax refunds are still being issued within 21 days.

**VITA TAX SITE**

United Way of Ross County and the Volunteer Income Tax Assistance (VITA) Program, helps qualified, low to moderate income residents meet their filing obligations, ensure they receive the credits and refunds they are entitled to, all the while putting every dollar of their refund back into their budgets and eventually back into the local economy.

Call VITA Tax line today to speak about eligibility and assistance with filing 2019 taxes:

(740) 779.2274
UTILITY RESOURCES
AND INFORMATION
Utility Resources and Information

Legislative
On March 27, the Governor signed HB 197, which included language regarding water disconnections. On March 31 the Ohio EPA director signed a statewide order a few moments ago to maintain public water service during the #COVID19 state of emergency.

This order does two things:

1. It prevents a water system from shutting off someone’s water service due to non-payment during the declared state of emergency;
2. If someone previously had their water shut off dating back to January 1st, the water system is required to reconnect. This will help us assure that as many people as possible have safe water during the state of emergency.

For those who are eligible to get their water reinstated, they must call their water utility to request the reinstatement. The reconnection will happen without any fees. However, it doesn’t excuse people from paying the bill, you will still need to pay your bill moving forward.

When a homeowner gets their water turned back on after a period of it being inactive, they must first flush the system. The Ohio EPA will be putting out guidance on how to do this, and we will get it up on http://coronavirus.ohio.gov.

Here is a link to the Ohio EPA order https://www.epa.state.oh.us/Portals/28/documents/pws/pws%20emergency%20grayscale.pdf.

Also, here is a copy of House Bill 197 can be accessed at https://www.legislature.ohio.gov/legislation/legislation-summary?id=GA133-HB-197.

Public Utility Company of Ohio (PUCO) Order to Review Utility Disconnections

Based on a recent PUCO order, regulated utilities have been reviewing their policies and taking measures to keep consumers connected to service during this critical time. At this time, regulated utilities are filing these changes to the PUCO. Here is a link to the PUCO press release on this order https://www.puco.ohio.gov/media-room/media-releases/utility-companies-directed-to-review-disconnection-and-social-contact-policies/.

Since the PUCO issued the order, numerous utility companies have filed their plans. Here is a link to each utility company’s plan, which was discussed during the call:


South Central Power Company

The above filings go into more detail than what I covered during the call.

Ohio’s Electric Cooperative
Ohio's Electric Cooperative has information on electric disconnections for all 24 electric coops in Ohio. Here is a link to their statement on their website https://ohioec.org/oec/ohios-electric-cooperatives-suspending-disconnections-for-non-payment/

Energy Marketer Door-to-Door Sales
On March 17, the PUCO suspended door-to-door sales by energy marketers to avoid unnecessary social interactions. Here is the press release from the PUCO https://www.puco.ohio.gov/media-room/media-releases/puco-directs-competitive-energy-suppliers-to-halt-door-to-door-in-person-marketing/.

Utility Meter Reading
On March 20, the PUCO suspended in-person meter readings to avoid unnecessary social interactions. Here is the press release from the PUCO https://www.puco.ohio.gov/media-room/media-releases/puco-directs-utilities-to-suspend-meter-readings-non-essential-work1/.

PUCO Orders and Utility Assistance Programs Date Extensions:

Winter Reconnect Order
On March 13, the PUCO extended the Winter Reconnect Order to May 1. The Winter Reconnect Order is an order from the Public Utilities Commission of Ohio designed to help Ohioans maintain electric and natural gas utility services during the cold winter months. This order allows any electric or natural gas customer of an investor-owned utility company to avoid disconnection or to reconnect service for $175, regardless of how much is actually owed; however, the order can only be used once per customer, per winter heating season. If a customer is disconnected from both natural gas and electric services at the same time, the customer may use their one-time option of the Winter Reconnect Order to apply to both utilities, splitting the $175 between the two.

There are a few important items to remember about the Winter Reconnect Order: first, only customers of investor-owned utilities can use this order—customers of municipal utilities or rural co-ops cannot; second, if a customer is looking to reconnect services, the customer may be charged up to an additional $36 at the time of reconnection—with the rest of the reconnection fee applied to the next month’s bill; third, customers owing more than $175 must make arrangements with the utility to pay off their remaining debt.

The Winter Reconnect Order does not have any income restrictions, so anyone can use it! For additional information on the Winter Reconnect Order, please review our fact sheet at http://www.occ.ohio.gov/sites/default/files/publications/assistance_programs/Factsheet_Winter-Reconnect-Order.pdf.

Winter Crisis Program
If a customer is eligible for the Home Energy Assistance Program (HEAP) by living at or below 175% of the federal poverty guidelines, the customer may be able to use the HEAP Winter Crisis Program to secure the $175 stop a disconnection of service or reconnect service. The program is currently available through May 1. In addition, the Winter Crisis Program can also provide assistance to non-regulated utility companies, fuel oils, and wood.

Fraud and Scams
According to the Federal Trade Commission (FTC), they have seen a big increase in coronavirus scams. During the call, we discussed the different types of scams occurring during this crisis. Here are some websites that provides information on scams and how consumers can protect themselves during the coronavirus pandemic:

Energy Efficiency Tip While Sheltering at Home

With most Ohioans staying home during this crisis, households are using more energy. Households can reduce their electric bill by combating vampire power in their homes. Consumers are often surprised to find that many household products continue to use power when left plugged in. The power used by electronic devices while not in use is known as stand by power. The Office of the Ohio Consumers’ Counsel offers a fact sheet that provides information on how to eliminate vampire power consumption at [http://www.occ.ohio.gov/sites/default/files/publications/electric/Vampire_Power.pdf](http://www.occ.ohio.gov/sites/default/files/publications/electric/Vampire_Power.pdf).


On March 27, the Governor signed HB 197, which included language regarding water disconnections. On March 31 the Ohio EPA director signed a statewide order a few moments ago to maintain public water service during the #COVID19 state of emergency.

This order does two things:

1. It prevents a water system from shutting off someone’s water service due to non-payment during the declared state of emergency.
2. If someone previously had their water shut off dating back to January 1st, the water system is required to reconnect. This will help us assure that as many people as possible have safe water during the state of emergency.

For those who are eligible to get their water reinstated, they must call their water utility to request the reinstatement. The reconnection will happen without any fees. However, it does not excuse people from paying the bill, you will still need to pay your bill moving forward. When a homeowner gets their water turned back on after a period of it being inactive, they must first flush the system. The Ohio EPA will be putting out guidance on how to do this, and we will get it up on [http://coronavirus.ohio.gov](http://coronavirus.ohio.gov).

AEP - [http://dis.puc.state.oh.us/TiffToPDf/A1001001A20C24B53542F02666.pdf](http://dis.puc.state.oh.us/TiffToPDf/A1001001A20C24B53542F02666.pdf) and [https://www.aepohiowire.com/covid-19](https://www.aepohiowire.com/covid-19)

Columbia Gas of Ohio -
[http://dis.puc.state.oh.us/TiffToPDf/A1001001A20C18B64837F02142.pdf](http://dis.puc.state.oh.us/TiffToPDf/A1001001A20C18B64837F02142.pdf) and [https://www.columbiagasohio.com/campaigns/covid-19](https://www.columbiagasohio.com/campaigns/covid-19)
HEAP Assistance

The Home Energy Assistance Program (HEAP)

HEAP is a federally funded grant that is administered by the Ohio Development Services Agency. It is designed to help income-qualified consumers with their home energy bills. To use HEAP, your total household income must be at or below 175 percent of the federal poverty level. The program is currently available through June 1. You can access additional information on the HEAP program at [http://www.occ.ohio.gov/sites/default/files/publications/assistance_programs/HEAP_Guidelines.pdf](http://www.occ.ohio.gov/sites/default/files/publications/assistance_programs/HEAP_Guidelines.pdf). Also, a consumer can apply for the program at [https://development.force.com/eap/s/login/?ec=302&startURL=%2Feap%2Fs%2F](https://development.force.com/eap/s/login/?ec=302&startURL=%2Feap%2Fs%2F).